



CERTIFICATE

Certification No : 05177/BIB10A
Initial Certification Date : 11.08.2023
Recertification Date : --
Issue Date : 14.08.2025
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Royalcert confirms that the management system of the organization, whose information is given below, has been evaluated and complies with the requirements of the relevant standard.

ISO 10002:2018

Customer Satisfaction Management System

**BİBLOS ALAÇATI TURİZM YATIRIMLARI ANONİM ŞİRKETİ –
BİBLOS RESORT ALAÇATI**

Alaçatı mahallesi, 18012 Sokak, No: 2/A Çeşme, İzmir, TURKEY

Scope: Hotel Accommodation and Catering Services

General Manager

